



# PROVIDENCE

## ACADEMIC ADVISOR – PROVIDENCE DOWNTOWN

For nearly a century, Providence has been a Christian academic community in the evangelical tradition that teaches people to grow in knowledge and character for leadership and service. Our vision is to become a leading Canadian Christ-centred university that transforms students into leaders of knowledge, character, and faith to serve Christ in a changing world.

### POSITION OVERVIEW

Reporting to the Associate Director of Student Life, the Academic Advisor (AA) will provide and assess academic advising services, programs, and projects to support the academic success, personal development and retention of international students enrolled at Providence University College Downtown Campus through an intercultural lens. The AA also functions as an Academic Tutor focusing on academic writing, integrity, and English skills development of international students. The AA will work with enrollment services, registrar's office, and academic administration as needed.

### SUMMARY OF DUTIES AND RESPONSIBILITIES

#### ACADEMIC ADVISING, RETENTION AND DEVELOPMENT

- Inform students about the requirements for program continuation and completion.
- Identify students in personal and/or academic crisis; respond to students' struggle in identifying and implementing an appropriate action plan; manage the case to resolution; advise on available academic options and campus supports and services, including referrals to appropriate campus units.
- Work with faculty members in running the Early Alert program and other academic support programs.
- Aid students in applying for academic accommodations.
- Explain and assist the students in navigating the Academic appeal process.



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## ACADEMIC TUTORING

- Provide individual or group academic tutoring sessions for international students on academic writing, integrity, and English skills development. A special focus on bridging the cultural understanding of Western academic integrity to international students is needed.
- Refer students to ESL tutoring if needed.

## PROJECTS AND PROGRAMMING

- Manage community life programming, including House Competitions, Family Lunches, the Christmas Banquet, the Summer Retreat, cultural events, and Canadian holidays.
- Lead student clubs, including Explore Winnipeg Club and Interculturalism Literacy Club.
- Supervise and collaborate with the Student Services Assistant(s) (student worker) for Community Life.
- Supervise and collaborate with student volunteers, including Student Council Senior Vice President of Student Life, Moody House Managers, Student Services Volunteers and Student Club Presidents.
- Collaborate with the Student Services Coordinator in planning and running Orientation sessions.
- Evaluate the effectiveness of programs and events and recommend future improvements. Identify areas where programs and services would support and enhance student academic success and engagement.
- Propose, develop, and deliver new programs and services as appropriate.

## SERVE ON COMMITTEES

- Attend meetings as necessary.

## COMPETENCIES

- Intercultural communication and cultural competency skills.
- Positive and encouraging attitude.
- Excellent oral and written communication skills.
- Microsoft Office and database management proficiencies.
- Collaboration and goal orientation.
- Rapport and relationship-building abilities with international students.
- Professionalism and adherence to ethical standards.
- Customer service skills.
- A personal philosophy of academic advising.



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- Assessment and development of practices, policies, and programs.
- Problem-solving, decision-making, meaning-making, planning, and goal-setting abilities.
- Understanding of academic integrity through various cultural lenses.
- Strong academic writing skills.
- Teaching and tutoring competencies.
- Ability to craft guides, documents, and other tools.
- Volunteer recruitment and engagement abilities.

## EDUCATION & QUALIFICATIONS

- Master's degree in a related field or an undergraduate degree and related experience required.
- TESOL and cultural competency training are highly preferred.
- Minimum three years of related experience preferred.
- Experience working with international students from diverse backgrounds is highly preferred.
- Customer service experience preferred.

## PERSONAL COMMITMENT

- An enthusiastic personal Christian faith commitment.
- A commitment to Christian higher education.
- Support the Providence mission, vision, and values.
- Affirm the Providence Statement of Faith.
- Agree to abide by the Providence Covenant of Community Life.

## WORK ARRANGEMENT

- Full-time, 37.5 hours per week (8:15 AM – 4:30 PM, Mondays to Fridays)
- Downtown Campus building/s

## APPLY

Submit a cover letter and resume by email to:

YJ Erkamp-Montalbo, Associate Director of Student Life  
c/o Marlin Reimer, Director of Human Resources  
Email: [hr@prov.ca](mailto:hr@prov.ca)



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Start Date: April 1, 2024, preferred.

Consideration of applications will continue until the position is filled. All qualified candidates are encouraged to apply; however, Canadian citizens and Permanent Residents will be given priority. Applications from women and members of underrepresented groups are especially welcome. We thank all applicants for their interest. However, only those selected to proceed in the application process will be contacted.

Further information about Providence University College and Theological Seminary may be found at [prov.ca](http://prov.ca).